



ENERGY *edition*

Paducah Power System

Owned by the People of Paducah

paducahpower.com

1500 Broadway, Paducah

phone: 270.575.4000

Ready for Spring

Spring storm season arrived with force, as proved by the damage and outages in early March. The event, which left broken poles and downed trees, reminded us of nature’s power and the need for preparedness. Like other emergency services providers, PPS stays ready to respond at any time to weather related outages, and, during extended outages, we work around the clock to restore power to all customers. Our employees keep extra clothes and personal hygiene items at work, and we have plans in place for supplemental line crews, food and clean clothing during outages that last several days. We encourage you to think about being prepared as well.



Storm Kit

People who rely on electrically powered medical equipment for survival should have a backup power supply or a plan for getting assistance with their medical equipment. It’s also a good idea to keep a storm kit that includes: bottled water, bleach for sanitation purposes, non-perishable food, manual can opener, batteries in various sizes, flashlights, matches, non-electric portable heater, prescription refills, baby wipes and hand sanitizer, car charger for your phone, cash, disposable camera to document damage for insurance (in case your phone cannot be charged) and a written list of important phone numbers, including insurance and medical contacts.

Generators

Many people bought generators after the 2009 ice storm and may have rarely used them since then. Generators should be tested regularly. An improperly used generator can be deadly to homeowners and utility workers. Never try to power your house wiring by plugging a generator into a wall outlet or attaching it to your breaker box. This is known as “back feeding” and creates an electrocution risk for line crews working nearby and neighbors served by the same transformer. The only recommended method to connect a generator to house wiring is to have a qualified electrician install a power transfer switch.

You should never use a portable generator indoors, even inside a garage, carport, basement, crawl space or other enclosed or partially enclosed area. Carbon monoxide from a generator can build up quickly, leading to incapacitation and death. Opening doors and windows will not prevent the buildup, either. If you start to feel dizzy, weak or sick while using a generator you should get to fresh air immediately. Connect appliances to the generator using heavy-duty extension cords that are specifically designed for outdoor use.

Outage Map

Our webpage, paducahpower.com, contains information that may be helpful to you during an outage. Click on the “Outages” tab at the top of the page, and you will find information about our restoration process, generation safety and our outage map. You can use the map to see reported outages and to follow our progress.

management team

Gary Zheng

General Manager

David C. Carroll

Director of Finance & Administration

Andrea Underwood

Director of Community Relations & Marketing

Rick Windhorst

Director of Engineering & Operations

board of directors

Hardy Roberts *Chairman*

Mark Workman *Vice Chair*

Adolphus Jones *Secretary/Treasurer*

Jeff Pederson *Member*

Ed Hely *Member*

To report an outage call
270-575-4010



Follow us on Facebook,
Twitter and Instagram!

Hiring a Tree Trimmer

We encourage you to do your homework when hiring a tree trimmer. Sometimes, after significant storms, tree trimmers will come into a community looking for work. As with any business, some are better than others. It's good to find out how long a company has been in business. A reputable tree trimmer needs to be fully licensed, bonded and insured. This will protect your property if it's damaged by the trimmer and will protect you if a worker is injured on your property. Ask for proof of



insurance and contact that insurance company to make sure the company's premium is current and find out what their coverage limits are. Businesses operating anywhere in McCracken County must have a county issued business license. Businesses operating in the city must

also have a city business license. To find out if a company has a license, contact the McCracken County Tax Administration Office at 270-444-4722 and the Paducah Finance Department's Revenue Division at 270-444-8513. Having the proper license(s) does not ensure quality work. Get references and go look at the work.

Never contract with a company over the phone. Make sure someone from that company looks at your property and gives you an on-site estimate in writing. Ask if the job includes stump grinding and tree removal. Get multiple bids and never pay in advance. Don't just go with the lowest price. Often, you get what you pay for, and it's important to make sure you know exactly what services are included in the price. If a company tells you that Paducah Power System should do some of the trimming, call the PPS Service Department and ask. Paducah Power System is responsible only for keeping the right away trimmed around our primary lines and not the service lines between the pole and the home. It is not up to the tree trimmer to determine what tree work we will perform.

Balloons and Kites

Each year, thousands of outages around the country are caused by metallic balloons getting into electrical equipment. Kites tangled in our lines can be a safety hazard to children, as well. We hope that you enjoy kite flying season but encourage you to fly kites and balloons in open areas where there are no overhead power lines. If one does become tangled in our equipment, never attempt to remove them. Please contact us instead.



Call Before You Dig

If you are planning a spring project that involves digging, you should first make a free call to Kentucky 811. Digging without a call could result in injuries, legal problems, interruption of utilities or project delays. Dial 8-1-1 at least two full business days before you dig.

Find out more at:
kentucky811.org



Reminder



Paducah Power System will be collecting old fluorescent bulbs and mercury filled items at Spring Clean Up Day April 22nd. The first 100 people turning in old fluorescent bulbs will get one new LED bulb. One per family, please.

Trade-a-Tree

If you have a tree growing in our lines, please call us at 575-4010 to find out if it qualifies for our Trade-A-Tree program. If it does, we will cut down the tree, and you will be issued a \$25.00 voucher to apply toward any purchase at James Sanders Nursery or Eads Garden Center.