



ENERGY edition

Paducah Power System

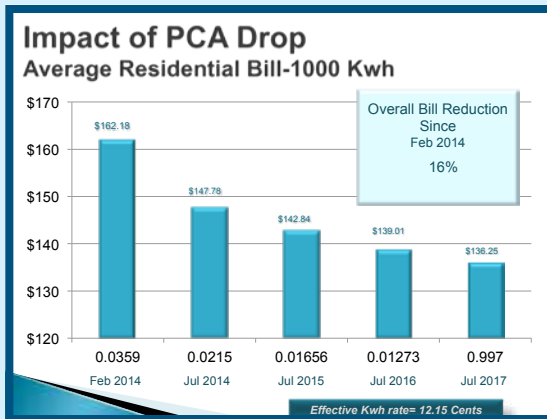
Owned by the People of Paducah

paducahpower.com
1500 Broadway, Paducah
phone: 270.575.4000



Rate Decrease

Paducah Power System will return \$1.5 million to its customers in the form of a decrease in the utility’s Power Cost Adjustment (PCA). The PCA dropped from 1.273 cents per kilowatt hour to just under a penny, starting July 1. The decision came at the May PPS Board of Directors meeting as the board approved a budget for the new fiscal year. The board’s action means that customers will pay a PCA of .997 cents, resulting in a total kilowatt



hour rate of 12.15 cents for residential customers for the next twelve months.

The PCA, which affects residential and commercial accounts, is a billing practice used by utilities to collect enough revenue to cover wholesale power costs without changing their base rates every month. Since February 2014, the PPS Board and management have dropped the PCA 72%, lowering the monthly bill for the average residential customer 16%.

“This is the fourth time we have lowered the PCA since February 2014,” said PPS Board Chair Hardy Roberts. “That’s due to a lot of hard work to find millions in savings and new revenue, and it demonstrates to this community our continued commitment to rate relief.”

Former PPS General Manager Gary Zheng said, “Every decrease results in savings for our customers and can mean significant savings for our larger customers. This is one more positive result from the work PPS employees do every day to eliminate the PCA.”

The new budget projects \$47,574,328 in power costs for the coming year. The utility’s base rates are expected to cover \$42,015,917 of that, leaving the PCA to cover the remaining \$5,558,321.

management team

David C. Carroll
Interim General Manager

Andrea Underwood
Director of Community Relations & Marketing

Rick Windhorst
Director of Engineering & Operations

board of directors

Hardy Roberts Chairman

Mark Workman Vice Chair

Adolphus Jones Secretary/Treasurer

Jeff Pederson Member

Ed Hely Member

Safety Milestone

Paducah Power System marked an important safety milestone last month. The utility achieved five years (581,989 work hours) without a lost time accident, which is a rare accomplishment for an electric utility. The last lost time accident for PPS was June 6, 2012. The five-year milestone came a month after the American Public Power Association honored PPS with the Association’s highest award for safety and reliability, the RP3 Diamond Designation.

“This kind of achievement is rare in electric utilities because of the dangers involved in our work and the physical nature of much of that work,” said Paducah Power System Interim General Manager Dave Carroll. “Some dangers are beyond our control, such as distracted drivers who veer into our work zones, so we have to be vigilant all day, every day.”

Engineering and Operations Director Rick Windhorst credits Paducah Power’s safety training and employees for reaching the five-year mark. “Our record stems from a strong desire to provide a safe product for our customers and to make sure our employees go home safely to their families each night.”

All employees attend regular safety meetings tailored to the work within each department, there are additional monthly safety meetings for crews working around energized equipment and special classes for topics such as fire extinguishing, first aid and workplace violence. All PPS employees are certified in CPR and the use of defibrillators every two years. PPS has a defibrillator with each line crew and at its headquarters at 1500 Broadway.

To report an outage call
270-575-4010



Follow us on Facebook,
Twitter and Instagram!

Meter Replacement

Some of Paducah Power's meters have reached the end of their life, and some are no longer available. Support for the meters currently in the field will end in three years, so we are phasing in their replacements over the next four years. This month, we will begin installing new meters in Farley and Reidland, the locations targeted for the first phase of the project. Customers should notice no change in their service, and swapping out the old meter will cause only a momentary interruption in service.



The only difference in the current meters and the new meters is the communications method in which they deliver usage information to PPS. Our customers have had digital or "smart" meters since 2007, and they have performed accurately and safely. In the ten years we've been using smart meters, our customers have seen greater reliability, more accurate billing and faster power restoration. The meters have made possible our prepaid program, Pay as You Go, making it easier for some customers to manage their accounts and eliminated their need for a deposit. Digital meters give our customers access to their daily energy usage and control over their consumption. The new meters will improve outage detection and notification by reporting the location of outages before customers call us. They will help us to prevent outages and pinpoint outages faster, leading to quicker restoration times.

If you have questions about the meter project, please contact our Customer Service Department at 270-575-4000 or visit our webpage, paducahpower.com and click on the "New Meters" tab.

Benefits of Paducah Power: Accessibility

Paducah Power System has an office in the community, giving customers access to management, staff and our board of directors. A human being answers our phones, and we strive to be accessible to our customers in many ways. Because our employees are required to live close to PPS, they are members of this community, frequenting the same stores, churches, ballparks and events that you do. We are proud to serve you and work very hard to make it easy for you to contact us.



Summer Savings Tip



Cleaning air conditioning filters every month and getting your system checked by a professional once a year will ensure that it's functioning as efficiently and inexpensively as possible.

Alerts & Reminders

You can receive text and email alerts from Paducah Power regarding your account. Receive alerts about outages, high energy usage, payments, your due date and past due bills. It's a free service and can be a handy way to keep tabs on your usage during the summer months. Sign up by downloading our free mobile app from the Apple™ or Android™ app stores, by clicking the "Online Services" tab on our webpage, paducahpower.com, or by calling our Customer Service Department at 270-575-4000.



Reminder

The PPS Power for Patients Blood Drive will be September 6th and 7th at the Cherry Civic Center. The drive is open to everyone. PPS customers donating will get a one-time \$15 credit on their electric bill. You must wait 56 days between blood donations.

Pay as You Go

Our "Pay as You Go" program for residential customers is an alternative to traditional monthly billing that gives you flexibility and control over your electric usage and payment schedule. If your financial situation makes it easier for you to make several small payments throughout the month instead of one larger payment, contact our Customer Service Department at 270-575-4000 and ask about Pay as You Go.

