



ENERGY edition

Paducah Power System

Owned by the People of Paducah

paducahpower.com
1500 Broadway, Paducah
phone: 270.575.4000

management team

Gary Zheng

General Manager

David C. Carroll

Director of Finance & Administration

Andrea Underwood

Director of Community Relations & Marketing

Rick Windhorst

Director of Engineering & Operations

board of directors

Hardy Roberts *Chairman*

Mark Workman *Vice Chair*

Adolphus Jones *Secretary/Treasurer*

Jeff Pederson *Member*

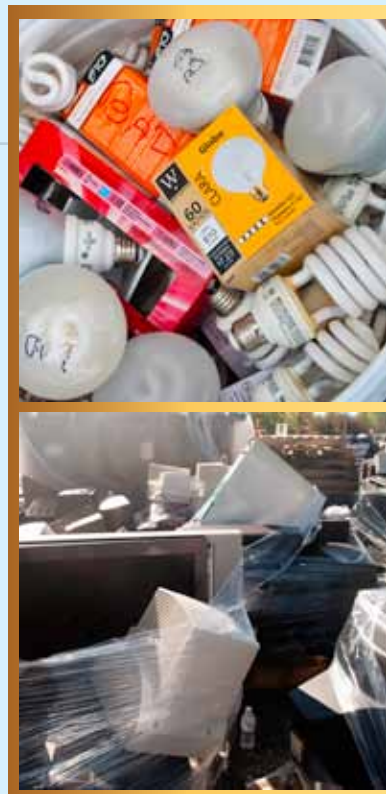
Ed Hely *Member*

Bulb and E-scrap Collection

Paducah Power System will hold a fluorescent bulb and e-scrap collection next month as part of our observance of Public Power Week. Every year, public utilities across the country observe Public Power Week as a way to highlight the benefits of public power. Community involvement and support is one of those benefits.

The collection will be Monday, October 3rd from 7am until 4:30pm at our building at 1500 Broadway. McCracken County residents may drop off, at no cost, old fluorescent tubes and compact fluorescent bulbs. We will also accept the following electronic waste: personal computers, laptops, small printers, DVD players, VCR's and televisions. We will not accept large loads of electronic waste from commercial entities or recyclers. This is a residential collection.

Clean Earth, Inc. of Calvert City, a hazardous waste disposal company, will properly dispose of the bulbs and e-scrap.



LIGHT IT UP PINK

Mark your calendars for Light it up Pink in late September and all of October. Paducah Power System will sell pink light bulbs at our 1500 Broadway offices for use in a porch light or lamp during October to raise awareness about breast cancer. The bulbs are \$5 each, and all of the money raised through the bulb sale will go to the Kentucky Cancer Program to assist cancer patients in this area. Light it up Pink t-shirts will also be available for sale. For more information, go to Lightituppink.org.

To report an outage call
270-575-4010

Call Before You Dig

If you are planning a home improvement project that involves digging, you should first make a free call to Kentucky 811. Digging without a call could result in injuries, legal problems, interruption of utilities or project delays. Just dial 8-1-1 or go to ky811.org.



Follow us on Facebook,
Twitter and Instagram!

Free Tools for Controlling Your Bill

Paducah Power offers several free tools that allow you to exercise some control over your power bill. Many of our customers use our **mobile app** or **customer portal** to regularly monitor their usage and adjust their usage habits based on that information. Download the app for Apple™ and Android™ devices, and start managing your account from your phone or tablet. You can log onto the customer portal with a desktop or laptop computer by going to paducahpower.com and clicking on the “Online Services” button on our homepage. You will need your account number or online ID and password to access the portal. Tracking your daily usage means you don’t have to wait for a monthly bill to find out how much electricity you’re using at any given time. This is especially helpful in the summer and winter months when usage typically increases. You can also use the app or portal to receive a text or email alert when your daily usage goes above an amount that you designate.

You can levelize your bills by signing up for **Budget Billing**. Under this program, you pay an amount that is essentially a rolling average of your power costs in the previous twelve months. While the amount of your bill each month will fluctuate up and down a little, you will avoid wide swings in your bills as your usage changes with the seasons.

Our “Pay as You Go” (PAYGO) program for residential customers is an alternative to traditional monthly billing that gives you flexibility and control over your usage and payment schedule. It operates similar to a prepaid cell



phone plan, and you do not receive a monthly bill. As long as you keep enough

funds in your account to cover the energy you’ve used, you can pay any amount you want when you want. Because PAYGO customers receive daily texts about their usage, they stay updated on their usage. For information on any of these programs, contact our Customer Service Department at 270-575-4000.



PPS Employees Participating in the 8th of August Celebration Parade. From left to right: Monica Chandler, Chardae Merritt, Marika Merritt, Christopher Merritt and John Burnett

Benefits of Public Power

One of the benefits of public power is the support your utility provides to the community in ways beyond supplying electricity.



Last month, PPS employees lowered a wooden pole into the center of the Wacinton statue at Noble Park to assist artist Peter Toth with his repair work on the 31-year-old artwork. The pole is part of the structure added to the interior of the statue to stabilize the statue and eliminate some of the interior decay of the wooden piece. We had to be extremely careful when inserting the pole, given the fragile state of the statue.



Operation Round-Up

Help those who need utility assistance by rounding up your bill to the next whole dollar each month. Mark the Operation Round Up box on your bill to sign up. Contact us directly at 270-575-4000 to make a one-time donation to the fund. Contact West KY Allied Services at 270-444-7380 to apply for Operation Round Up assistance.