February 2019

"Powering Your Life"

## Paducah Power System

Owned by the People of Paducah

paducahpower.com 1500 Broadway, Paducah phone: 270.575.4000



#### management team

David C. Carroll General Manager

Rick Windhorst Assistant General Manager

Andrea Underwood Director of Human Resources and Community Relations

Doug Handley Director of Finance, Power Supply & Rates

Jeff Garner Business Systems Manager

#### board of directors

Hardy Roberts Chairman Mark Workman Vice Chair Adolphus Jones Secretary/Treasurer Sandra Wilson Member Ed Hely Member

# To report an outage call 270-575-4010



### **Customer Service Moves**

Paducah Power System's building at 1500 Broadway is closed for the next several weeks while renovations are underway at our headquarters. The work is to resolve security issues. We have established a temporary customer service center at 1515 Broadway, the building directly across the street. You should use the temporary center for all customer service activity, including walk-up bill payments and interaction with our engineering department, until the construction is finished. We have no drive-thru service during the renovations. A payment kiosk is located in the lobby of 1515 Broadway and accessible Monday through Friday from 7am until 4:30pm. Handicapped parking is available in the parking lot behind the temporary center.



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#### Benefits of Public Power: Scholarships Available



High school seniors and non-traditional college students who are Paducah Power customers can apply this month for the 2019 PPS Scholarship Program. The application is available online, at www.paducahpower.com. Click on "Community", scroll down to "Scholarship Program" and then download the application. It must be returned to PPS by 4:30pm on February 28. PPS will give three \$2,000 awards to students graduating from high school and enrolling in higher education in 2019 or to non-traditional students already enrolled in college. Applicants must enroll at either West Kentucky Community and Technical College or any accredited public college or university located in the commonwealth of Kentucky. Applicants must have had an account with Paducah Power or lived with a parent or legal guardian in a household that is served by PPS for at least one full calendar year. Applicants must also have a cumulative GPA of 2.5 or higher. For more information call 270-575-4025.



# ENERGYedition

### **Christmas in the Park Success**

Paducah Power System's Christmas in the Park event generated \$44,175 and 76,595 pounds of food for local helping agencies. That's the highest cash total in the history of the event and just short of the record for canned goods set in 2015.

The food and monetary donations were gathered through three activities: the lighting displays at Noble Park, the School Challenge and Stuff-The-Truck. Local schools competing in the Challenge generated more than half of the food, 41,240 pounds. The winners of the School Challenge were: Large Enrollment First Place-Concord Elementary, Large Enrollment Second Place-Lone Oak Elementary, Small Enrollment First Place-Heath Elementary, Small Enrollment Second Place-Community Christian Academy, Spirit Award-Reidland Middle School. Baptist Health Paducah employees held the distinction of contributing the largest amount to this year's Stuff-the-Truck event, 2,790 pounds.

Proceeds from Christmas in the Park were divided among Paducah Cooperative Ministry, the Salvation Army, Family Service Society and St. Vincent DePaul Society with the assistance of Wagner Moving and Storage, Supply Solutions and McKeel Equipment.

## **Utility Assistance**

If you need assistance with your electric bill, you may contact West Kentucky Allied Services. During this time of year, they distribute LIHEAP funds, as long as the funds last, to households that are facing disconnection of utilities. West Kentucky Allied Services also administers Paducah Power System's Operation Round Up utility assistance program. They can be reached at 270-444-7380.

#### The following agencies may also help with your bill:

Family Service Society	827 Joe Clifton Dr.	270-443-4838
Paducah Cooperative Ministry	402 Legion Dr.	270-422-6795
Salvation Army	3100 Irvin Cobb Dr.	270-442-2198
St. Vincent DePaul	2025 Cairo Rd.	270-442-9351

## Space Heater Safety

People often use space heaters this time of year. Keep in mind, they can be very inefficient and drive up your electric bill. You can check out an energy monitor from PPS to test your space heater and see how much it costs to run. Customers are often surprised to see how expensive it is to operate their space heater. Two safety hazards associated with the improper use of space heaters are fire and carbon monoxide poisoning. Space heaters can cause fires if they are placed too close to flammable materials such as drapes, furniture or bedding. When using a space heater put the heater on a hard, level surface at least three feet away from furniture, drapes and bedding. Never

leave a space heater unattended or on when you go to sleep. Purchase a space heater that is correctly rated for your home. An oversized heater could deplete the available oxygen, producing excess carbon monoxide.



#### **Street Lights**



Paducah Power System maintains the street lights in Paducah. Help us to maintain a safe community by reporting any problems with a street light. If you see a light that is out, burning all day, or going on and off, please give us a call at 575-4010.

#### Water Heater Loan



Paducah Power System offers zero percent interest financing up to six months on electric water heaters. For more information contact Julie Colvis at 270-575-4000.

### Pay As You Go

Our "Pay As You Go" program for residential customers is an alternative to traditional monthly billing that gives you flexibility and control over your electric usage and payment schedule. If your financial situation makes it easier for you to make several small payments throughout the month instead of one larger payment, contact our Customer Service Department at 270-575-4000 and ask about PAYGO.

