



ENERGY edition

Paducah Power System

Owned by the People of Paducah

paducahpower.com

1500 Broadway, Paducah

phone: 270.575.4000

management team

Gary Zheng

General Manager

David C. Carroll

Director of Finance & Administration

Andrea Underwood

Director of Community Relations & Marketing

Rick Windhorst

Director of Engineering & Operations

board of directors

Hardy Roberts *Chairman*

Mark Workman *Vice Chair*

Adolphus Jones *Secretary/Treasurer*

Jeff Pederson *Member*

Ed Hely *Member*

Pay As You Go

Our new “Pay As You Go” (PAYGO) program for residential customers is an alternative to traditional monthly billing that gives customers flexibility and control over their electric usage and their payment schedule. It is an optional program with the same electric rates as the rates for traditional billing. PAYGO is not a discount program. It was established to help people whose financial situation makes it easier for them to pay several small payments throughout the month instead of one larger payment. While it is not appealing to everyone, it is especially helpful to some customers. People who like using smart phone technology to make purchases and control their finances may like this program.

PAYGO operates in the same way that you fill the gas tank on a car. You pay an amount of your choice toward your PPS account, and when most of that energy is consumed, you’ll need to pay more or “fill up the tank” again. As long as you never let your account or “energy tank” go completely empty, you can pay as little or as much as you like, whenever you like. If your “energy tank” goes empty, your power shuts off until another payment is made. You will receive “low balance” and “pending disconnection” notifications before the service is disconnected.

PAYGO customers do not receive a monthly bill. Instead, they receive regular text and email messages about their daily balance, low balance alerts, payment confirmations and pending disconnections. You must have a smart phone to participate in PAYGO. PAYGO customers may make payments 24 hours a day by phone, online and at soon to be established kiosks at three Paducah locations, one of which will be a 24 hour location. Those kiosks may be also be used by any Paducah Power System customer making a traditional bill payment.

There is no deposit with PAYGO, and existing customers who switch from traditional billing to PAYGO may apply their old deposit to their PAYGO account. Customers must establish an initial \$50 balance to start PAYGO. New customers will also have to pay a \$35 meter set fee. To find out more about PAYGO please contact our Customer Service Department at 270-575-4000.



Am I a good candidate for PAYGO?

- I am paid more than once a month.
- It is easier for me to make smaller, more frequent bill payments than one larger payment each month.
- I have a smart phone (not a prepaid phone) that I monitor daily.
- I have difficulty paying deposits when moving to a new home.
- I am willing to accept the responsibility of monitoring my usage and account balance and making sure I have a working cell phone.



To report an outage call
270-575-4010



Follow us on Facebook,
Twitter and Instagram!

Spring Tree Planting



As spring approaches, we start to think about planting trees and shrubs. Paying attention to what and where you're planting can minimize the chance of power line damage, the need for costly pruning and the potential for power outages in your neighborhood. Trees and vegetation planted around our electrical equipment run the risk of being cut or removed during equipment repairs or maintenance. Climbing vines should not be planted near power poles or guy wires. Don't plant shrubs or vines within 3' of the sides and 6' of the front of ground mounted transformers.

Because trees grow to different heights, pay special attention to where you plant trees in proximity to power lines.

- In areas near power lines, trees that mature to 20' or less, such as Dogwoods or Crepe Myrtles, are ideal.
- Trees that mature to 40' or less, such as Birches and Spruces, should be at least 30' from utility lines.
- Trees that mature to 60' or more and have wide canopies, such as Oaks and Elms, need to be at least 65' from power lines.

Operation Round Up

Help those who need utility assistance by rounding up your bill to the next whole dollar



each month. Mark the Operation Round Up box on your bill to sign up. Contact us directly at 270-575-4000 to make a one-time donation to the fund. Contact West KY Allied Services at 270-444-7380 to apply for Operation Round Up assistance.

Tree Trimming

March – Farley

April – South Side

PPS Drop Boxes

Reminder: We have payment drop boxes at these locations:

- 1500 Broadway—Front parking lot
- South Side Kroger—Outside, near the front door
- Lone Oak—Cape Electric parking lot

ALWAYS CALL BEFORE YOU DIG



One free, easy call gets your utility lines marked AND helps protect you from injury and expense.

**Safe Digging is No Accident:
Always Call 811 Before You Dig.**



Know what's below.
Call before you dig.



TRAVELERS
Common Ground Alliance

Refunding Yields Savings

The Kentucky Municipal Power Agency (KMPA) recently refinanced \$71 million worth of bonds issued in 2007 to fund the agency's ownership of a portion of the Prairie State Energy Campus. Paducah Power System is a member of KMPA. The move will save approximately \$9.6 million in bond payments over the life of the bonds. A year ago, KMPA did a similar bond refunding which resulted in an additional \$16.3 million in savings. The savings are an effort to lower the costs PPS pays KMPA for power, and in turn, help PPS's efforts to lower its electric rates.

Also, the PPS board in late January extended General Manager Gary Zheng's employment contract for two years. Zheng came to PPS in February 2015 under a one year agreement.

